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When fully charged, some of the Sony Walkman MP3 players can play music for up to 25 hours before needing a recharge. Ordinarily, it can take up to 2.5 hours for the battery to charge with a computer. However, when charging becomes a problem, a few things can be done to identify symptoms and causes of charging issues. Get your Sony
Walkman back to being a portable media powerhouse. When you connect your Sony Walkman to a computer using a USB cable, the battery indicator will appear in the lower right corner of the screen indicating the status of the charge.
screen. If the battery indicator doesn't appear, it means the player's battery isn't charging. In some cases, if the player is dead, you may have to charge the battery for at least five minutes before it turns on. If it doesn't turn on, it's not charging. You're likely to run into charging problems if the Sony Walkman MP3 player's battery is faulty or runs out
of charging cycles. According to Sony, the lithium-ion batteries inside Sony Walkman MP3 players have a 500 maximum charge cycle, it will run into charging problems. If you're using a faulty USB port or cable, the battery may not charge. In addition, if the
computer you're using to charge your player is in standby, hibernation or sleep mode, your player may not charge. USB hubs that support multiple USB devices can cause connection problems; some of them are incompatible with Sony Walkman MP3 players. If your computer is in standby, hibernation or sleep mode, your player may not charge.
reboot USB ports and improve connection for charging. If you're using USB hubs, disconnect them and connecting all USB devices and connecting the player alone may solve connection problems to allow you player to charge. If you're using laptop,
connect it to an AC power outlet. In addition, disabling sleep, hibernation or standby mode is necessary if these features are turned on. Using your Sony Walkman and charging the player's battery between 41 to 95
degrees F. Always refer to your player's manual for safety and maintenance guidelines if you want to improve your player's performance. If your player's battery is still not charging after performing these troubleshooting guidelines, contact Sony support for additional troubleshooting and possible repairs. Article ID: 00065821 / Last Modified:
17/04/2022 IMPORTANT: If model-specific information is required to complete any of the steps in this solution, refer to the operating instructions supplied with the product. If you have an older model that does not connect via USB, the steps in this solution.
to this issue, check the device status after completing each step. Determine which of the following conditions applies to your model, and try the corresponding solution. Walkman with a screen Solution for Walkman with a screen
The battery indicator is displayed on the screen. If the indicator is displayed, the battery to charge completely. Nothing is display on the Walkman (the screen of the Walkman is black) NOTE: If the Walkman has not been used for a long period of time or the battery is
almost depleted, nothing may appear on the screen for a while after charging starts. Charge the battery for about 5-10 minutes before you operate the Walkman. Check the USB cable or AC power adapter connected via the USB cable, such as the
Sleep or Hibernation mode, the battery will not be charged into the player and the computer securely. Unplug the cable from both ends and plug it back in. Connect the Walkman using the supplied USB cable. Do not use a USB hub.
Connect the Walkman directly. If your computer has more than one USB port, try plugging the USB adapter into a different USB port to make sure there is a problem with your computer. If you are using an AC power adapter If using an AC power adapter,
ensure the adapter is securely connected and plugged into a working AC wall outlet. Try plugging the AC power adapter into a separate AC wall outlet to make sure there is not a problem with the current AC outlet. Connect the Walkman using the supplied cable. Try charging with another device to check if there is a problem with your AC adapter.
NOTES: Charge the battery in an ambient temperature of between 5 °C to 35 °C (41 °F to 95 °F). If you try to charge the battery outside of this temperature range, the battery indicator may blink, and charging cannot be performed. The number of times a battery can be recharged before it needs to be replaced is approximately 500 times. This
number may vary slightly, depending on the conditions under which you use the player. If you do not intend to use the player for over six months, charge the battery at least once during this time to maintain battery performance. Reset (Reboot) the Walkman If the problem persists even after you have reset the Walkman, the Walkman or USB cable
needs to be inspected and repaired Solution for Walkman without a screen Connect the Walkman to a computer or AC power supply, and check the lamp of the Walkman. The operation lamp is turned off. If the lamp is turned off, the
battery is either fully charged or is not charging. Check the USB cable or AC power adapter connected via the battery will not be charged. Instead, the player will continue to draw power from
the battery, discharging it. Make sure the USB cable is plugged into the player and the computer securely. Unplug the cable from both ends and plug it back in. Connect the Walkman using the uSB adapter into a
different USB port to make sure there is not a problem with the current USB port. Try charging with another device to check if there is a problem with your computer. If you are using an AC power adapter If using an AC power adapter If using an AC power adapter If using an AC power adapter.
adapter into a separate AC wall outlet to make sure there is not a problem with the current AC outlet. Connect the Walkman using the supplied cable. Try charging with another device to check if there is a problem with your AC adapter. NOTES: Charge the battery in an ambient temperature of between 5 °C to 35 °C (41 °F to 95 °F). If you try to
charge the battery outside of this temperature range, the battery indicator may blink, and charging cannot be performed. The number may vary slightly, depending on the conditions under which you use the player. If you do not intend to use
the player for over six months, charge the battery at least once during this time to maintain battery performance. If the terminals are not connected to each other properly, the Walkman model, wet a soft brush such as toothbrush with water
and wipe the moisture off, for details check the following video: Reset (Reboot) the Walkman or USB cable needs to be inspected and repaired. Share — copy and redistribute the material in any medium or format for any purpose, even commercially. Adapt — remix,
transform, and build upon the material for any purpose, even commercially. The licensor cannot revoke these freedoms as long as you follow the license, and indicate if changes were made. You may do so in any reasonable manner, but not in any way that suggests
the licensor endorses you or your use. ShareAlike — If you remix, transform, or build upon the material, you must distribute your contributions under the same license as the original. No additional restrictions — You may not apply legal terms or technological measures that legally restrict others from doing anything the license permits. You do not
have to comply with the license for elements of the material in the public domain or where your use is permitted by an applicable exception or limitation. No warranties are given. The license may not give you all of the permissions necessary for your intended use. For example, other rights such as publicity, privacy, or moral rights may limit how you
use the material. Article ID: 00065821 / Last Modified: 17/04/2022 IMPORTANT: If model-specific information is required to complete any of the steps in this solution, refer to the operating instructions supplied with the product. If you have an older model that does not connect via USB, the steps that mention USB connection will not apply. NOTE:
Because each of these steps represents a possible solution to this issue, check the device status after completing each step. Determine which of the following conditions applies to your model, and try the corresponding solution. Walkman with a screen walkman walkman with a screen walkman wal
or AC power supply, and check the screen of the Walkman. The battery indicator is displayed on the screen of the Walkman is black) NOTE: If the Walkman has
not been used for a long period of time or the battery is almost depleted, nothing may appear on the screen for a while after charging starts. Charge the battery for about 5-10 minutes before you operate the Walkman. Check the USB cable or AC power saving mode
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needs to be replaced is approximately 500 times. This number may vary slightly, depending on the conditions under which you use the player for over six months, charge the battery at least once during this time to maintain battery performance. Reset (Reboot) the Walkman If the problem persists even after you
have reset the Walkman, the Walkman or USB cable needs to be inspected and repaired Solution for Walkman without a screen Connect the Walkman without a screen Connect the Walkman or USB cable needs to be inspected and repaired Solution for Walkman without a screen Connect the Walkman. The operation lamp (OPR) is lit up. The battery is charging correctly. When charging is complete, the lamp will turn off. The
operation lamp is turned off. If the lamp is turned off, the battery is either fully charged or is not charging. Check the USB cable or AC power adapter connected via the USB cable, such as the Sleep or Hibernation mode, the battery will not be
charged. Instead, the player will continue to draw power from the battery, discharging it. Make sure the USB cable is plugged into the player and the computer securely. Unplug the supplied USB cable is plugged into the player and the computer securely.
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which you use the player. If you do not intend to use the player for over six months, charge the battery at least once during this time to maintain battery performance. If the terminals are not connected to each other properly, the Walkman may not be able to charge. Please make sure to keep the Walkman terminals clean. For waterproof Walkman
model, wet a soft brush such as toothbrush with water and wipe the moisture off, for details check the following video: Reset (Reboot) the Walkman or USB cable needs to be inspected and repaired. Series of portable media players by Sony This article is about the Walkman or USB cable needs to be inspected and repaired.
brand. For information about the generic item, see Personal stereo. For the music album, see Walkman (album). This article includes a list of references, related reading, or external links, but its sources remain unclear because it lacks inline citations. (March 2025) (Learn how and
when to remove this message) Walkman (2011) ManufacturerSony CorporationTypePortable audio players and recordersLifespanJuly 1, 1979[1] - presentUnits sold385 million (all editions, as of March 31, 2009)[2]Related List of Sony
Walkman products Walkman (Japanese: ウォークマン, Hepburn: Wōkuman) is a brand of portable audio players manufactured by Sony since 1979. It was originally introduced as a portable account flash memory players.
The Walkman became widely popular during the 1980s for its portable design and private listening experience. It influenced popular culture by promoting individualized music consumption and supporting activities such as aerobics. Its widespread use gave rise to the "Walkman effect," a term describing how portable music devices and headphones
allow listeners to control their sonic environment. In 1986, "Walkman" was added to the Oxford English Dictionary, and in some markets the term became a genericized trademark for portable audio players.[3] The Walkman also contributed to the widespread adoption of the Compact Cassette format, which surpassed vinyl record sales in 1983. Sony
sold approximately 220 million cassette-based Walkman units before ending production in 2010.[4] Sony also achieved commercial success with its CD-based models (originally marketed as the Discman, later rebranded as the CD Walkman), and by 2010, cumulative sales of all Walkman devices had reached around 400 million units.[4] However,
despite extensive marketing efforts, MiniDisc Walkman devices remained a niche product. In the digital era, Sony was unable to replicate the brand's earlier success, as Apple's iPod range gained widespread popularity and limited international Walkman sales. The Walkman's influence on consumer electronics has been compared to later devices such
as mobile phones and personal computers. Original 1979 Sony Walkman TPS-L2 In March 1979, at the request of Masaru Ibuka, the audio department modified the small recorder used by journalists, "Pressman", into a smaller recorder. After many people praised the good sound quality evaluation, Sony, under the leadership of Akio Morita, began to
launch the Walkman in July 1979. Morita positioned Walkman in the youth market, emphasized youth, vitality, and fashion, and created a headset culture. In February 1980, he began to sell Walkman in the world, and in November 1980, he began to sell Walkman in the world, and in November 1980, he began to sell Walkman in the world, and in November 1980, he began to sell Walkman in the world, and in November 1980, he began to sell Walkman in July 1979.
million units worldwide. When Morita was knighted in October 1992, the headline in the British newspapers The Sun and The Daily Telegraph was "Arise, Sir Sony Walkman".[5] The Compact Cassette was developed by the Dutch electronics firm Philips and released in August 1963. In the late 1960s, the introduction of prerecorded compact cassettes
made it possible to listen to music on portable devices as well as on car stereos, though gramophone records remained the most popular format for home listening.[6] Portable tape players of various designs were available, but none of them were intended to be operated by a person as they were walking. In the 1970s, Brazilian inventor Andreas Pavel
devised a method for carrying a player of this type on a belt around the waist, listening via headphones, but his "Stereobelt" concept did not include the required engineering advancements to yield high-quality sound reproduction while the tape player was subject to mechanical shock as would be expected on a person walking. Pavel later lost his suit
claiming the Walkman idea as his own.[7][8] Finally in 2003, with Pavel threatening to file infringement proceedings in the remaining territories where he held protective rights, Sony approached him with a view to settling the matter amicably, which led to both parties signing a contract and confidentiality agreement in 2004. The settlement was
reported to be a cash payment in the "low eight figures" and ongoing royalties of the sale of certain Walkman models.[9] Sony co-founder Masaru Ibuka used the executive deputy president Norio Ohga to design a playback-only stereo version
optimized for walking. The metal-cased blue-and-silver Walkman TPS-L2, the world's first low-cost personal stereo, went on sale in Japan on July 1, 1979, and was sold for around ¥33,000 (or $150.00).[10] Though Sony predicted it would sell about 5,000 units a month, it sold more than 30,000 in the first two months.[6] The original logo from 1981 to
2000 The Walkman was followed by a series of international releases; as overseas sales companies objected to the wasei-eigo name, it was sold under several names, including Sound-about in the UK.[11][12] Eventually, in the early 1980s, Walkman caught on globally and Sony
used the name worldwide. The TPS-L2 was introduced in the US in June 1980.[6] Three Walkman players, variously dating between 1984 and 1991 The 1980s was the decade of the intensive development of the Walkman lineup. In 1981, Sony released the second Walkman model, the WM-2, which was significantly smaller than the TPS-L2, thanks to
the "inverse" mounting of the power-operated magnetic head and soft-touch buttons. Sony applied the "Walkman" brand to some transistor radios starting with the model WM-F1 in 1982.[14] The first model with Dolby noise-
reduction system and an auto reverse function appeared in 1982.[15] The first ultra-compact "cassette-size" Walkman was introduced in 1983, model WM-20, with a telescopic case. This allowed even easier carrying of a Walkman was introduced in 1983, model WM-20, with a telescopic case. This allowed even easier carrying of a Walkman in bags or pockets.[16] In October 1985, the WM-101 model was the first in its class with a "gum stick" rechargeable
battery.[16] In 1986 Sony presented the first model outfitted with remote control, as well as one with solar battery (WM-F107). Within a decade of launch, Sony held a 50% market share in the United States and 46% in Japan.[17] In 1989, two limited edition 10th anniversary models were released (WM-701S/T) in Japan, made of brass and plated in
sterling silver. Only a few hundred were built of each.[18] A 15th anniversary model was also made on July 1, 1994, with vertical loading,[19] and a 20th anniversary on July 1, 1999, with a prestige model. By 1989, 10 years after the launch of the first model, over 100 million Walkmans had been sold worldwide.[20] 150 million units were
manufactured by 1995.[21] By 1999, 20 years after the introduction of the first model, Sony sold 186 million cassette Walkmans.[22] Portable compact disc players led to the decline of the cassette Walkmans.[23] which was discontinued in Japan in 2010.[24] The last cassette-based model available in the US was the WM-FX290W,[25][26] which was
first released in 2004.[27] WM-F5 "Okinawa" Sports Walkman WM-F404, high-end model with TV tuner (1988) A "Sport" Walkman model from the early 1990s Sony Walkman WM-EX194 (2004) See also: DiscmanAn MD (MiniDisc) Walkman player After the success of the cassette Walkman WM-EX194 (2004) See also: DiscmanAn MD (MiniDisc) Walkman player After the success of the cassette Walkman wm-EX194 (2004) See also: DiscmanAn MD (MiniDisc) Walkman player After the success of the cassette Walkman wm-EX194 (2004) See also: DiscmanAn MD (MiniDisc) Walkm
cassette audio products: for example in 1990, Sony released Digital Audio Tape (DAT) players marketed to rebrand as CD Walkman in 1997.[29] Sony
also used the name on other products, such as in 1989 when Sony released portable Video8 recorders marketed as Video Walkman brand With the decreasing relevance of cassette tapes, Sony unified the entire Walkman name and With the decreasing relevance of products into a single Walkman name and with the decreasing relevance of products into a single Walkman name and with the decreasing relevance of products into a single Walkman name and with the decreasing relevance of products into a single Walkman name and with the decreasing relevance of products.
branding in the summer of 2000, and a new small W. icon was designed as part of the logo which remains in use to this day. [28] From 2012, Walkman was also the name of the music player software on Sony Xperia. It has since been rebranded to Music. On December 21, 1999, Sony launched its first ever digital audio players (DAP) under the name
Network Walkman (the VAIO division also released a DAP at the same time). The first Walkman DAP used Memory Stick as its storage medium to store audio files in flash memory. It was branded as MS Walkman models would instead use built-in solid-state flash
memory, although hard disk based players were also made from 2004 to 2007.[31] Since 2005, all Walkman DAPs have been marketed as simply Walkman NWZ-E460 digital audio player, released in 2011 In its early years, the Walkmans came with
OpenMG copyright protection and, until 2004, exclusively supported Sony's in-house ATRAC format; there was no support for industry-standard MP3 as Sony wanted to protect its records division, Sony BMG, from piracy.[33][34] Additionally, Walkman-branded mobile phones were also made by the Sony Ericsson joint venture.[35] Sony could not
repeat the success of the cassette player in the 21st-century digital audio player (DAP) market. Rival Apple's iPod range became a large success in the market, [36] hindering Walkman for several years had paltry market share and had also been struggling
against numerous other rivals such as Creative, Rio, Mpio and iRiver, although sales and share did eventually increase fivefold in 2005 and continued improving, but remained small.[31] Its pricing policy, SonicStage software and lack of MP3 support in earlier years have been suggested factors of its performance.[31] Its U.S. market share in 2006
was 1.9%, placing it behind Apple, SanDisk, Creative and Samsung.[41] In Japan its share in 2009-2010 was between 43 and 48%, ahead of Apple for the first time.[42][43] Sony Walkman NWZ-B135F thumb style digital audio player Meanwhile, Sony Computer Entertainment, a Sony division who are not involved in Walkman products, officially, officially, officially, and the second state of the first time.
ever digital Walkman with a color display was the NW-A800 Series released in 2007 and it also provided, for the first time, video playback.[47] The following year came the first time, video playback.[47] The following year came the first time, video playback.[47] The following year came the first time, video playback.[47] The following year came the first time, video playback.[47] The following year came the first time, video playback.[47] The following year came the first time, video playback.[47] The following year came the first time, video playback.[47] The following year came the first time, video playback.[47] The following year came the first time, video playback.[48] and in 2009 the first time, video playback.[48] and video playback.[48] and video playback.[48] and video playback
proprietary WM-PORT terminal which was used not only for charging and syncing but also for connecting to compatible docks. [50] Other notable features of many Walkman players include the SensMe playlist technology, Karaoke Mode, [52] Virtual Studio Technology, Karaoke Mode, [52] Virtual Studio Technology (VST), and various proprietary sound enhancement technology (VST), and various proprietary sound enhancement technology.
and ClearAudio. Players compatible with high-resolution audio have been released since 2013.[48] A newer A Series Walkman (NW-A105) running Android With the shrinking market for purpose-made portable media players during the 2010s, Sony streamlined its Walkman line, marketing a narrower range of products and with an increased emphasis
on high-end audiophilic players. This began with the launch of the ZX Series Walkman in 2013[53] and culminated in the luxurious WM1 Series first released in 2016, which is gold plated and retailed for several thousand US dollars.[54] However outside the high-end space, and the mid-range A Series Walkman, as of 2025, Sony continue to market
simple budget-oriented DAPs in the form of the E Series (NWZ-B180) as well as the waterproof, sports-oriented WS Series.[55] Main article: Sony marketing of the original Walkman helped introduce the idea of "Japanese-ness" into global culture, synonymous with miniaturization and high-
technology.[56] The "Walk-men" and "Walk-women" in advertisements were created to be the ideal reflections of the viewing audience.[57] Sony implemented a marketing strategy, hiring young adults to walk around in public wearing a Walkman, offering nearby people to test out the product. Sony also hired actors to pose with the Walkman around
the streets of Tokyo as an additional form of promotion. [58] A major component of the Walkman advertising campaign was overspecialization of the device. Prior to the Walkman, the common device for portable music was the portable radio, which could only offer listeners standard music broadcasts. [59] Having the ability to customize a playlist was a
new and exciting revolution in music consumption. Potential buyers had the opportunity to choose their perfect match in terms of mobile listening technology. The ability to play one's personal choice of music and listen privately was a huge selling point of the Walkman, especially amongst teens, who greatly contributed to its success. [59] A diversity
of features and styles suggested that there would be a product which was "the perfect choice" for each consumer.[60] This method of marketing to an extremely expansive user-base while maintaining the idea that the product was made for each individual "[got] the best of all possible worlds—mass marketing and personal differentiation".[60] In the
early 2000s, Sony debuted Plato, a blue alien, as its mascot for the Walkman (61) See also: Walkman effect Culturally the Walkman had a great effect and it became ubiquitous. (62) According to Time, the Walkman had a great effect and it became ubiquitous. (61) See also: Walkman had a great effect and it became ubiquitous.
speaker) made it the ideal product for thousands of consumers looking for a compact portable stereo that they could take with them anywhere".[6] According to The Walkman was released.[63] The Walkman became an icon in 1980s culture.[6] In 1986, the word "Walkman" entered the Oxford English
Dictionary.[6] Millions used the Walkman during exercise, marking the beginning of the aerobics fad.[6] Between 1987 and 1997, the height of the Walkman during exercise increased by 30%.[6] Other firms, including Aiwa, Panasonic and Toshiba, produced similar products, and in 1983 cassettes
outsold vinyl for the first time.[6] The Walkman has been cited as influencing people's relationship with music and technology, due to its "solitary" and "personal mainstream tech possessions such as personal computers or mobile
phones.[64] Headphones also started to be worn in public. This caused safety controversies in the US, which in 1982 led to the mayor of Woodbridge, New Jersey banning Walkman from being worn in public due to pedestrian accidents.[65] In the market, the Walkman from being worn in public. This caused safety controversies in the US, which in 1982 led to the mayor of Woodbridge, New Jersey banning Walkman from being worn in public.
years, cassettes were outselling vinyl records, and would continue to do so until the compact disc (CD) overtook cassette sales in 1991.[66][67] In German-speaking countries, the use of "Walkman" became generic, meaning a personal stereo of any make, to a degree that the Austrian Supreme Court of Justice ruled in 2002 that Sony could not prevent
others from using the term "Walkman" to describe similar goods. It is therefore an example of what marketing experts call the "genericide" of a brand.[3] A large statue of a Sports Walkman FM was erected in Tokyo's Ginza district in 2019 in celebration of the 40th anniversary.[68] In 2025, a cassette Walkman from 1979 (model TPS-L2) was
included in Pirouette: Turning Points in Design, an exhibition at the Museum of Modern Art featuring "widely recognized design icons [...] highlighting pivotal moments in design history."[69][70] Below here is a timeline of recent Walkman models (2014-present) vte Walkman models (2014-present) vte Walkman models (2014-present) vte Walkman models (2014-present) with the Museum of Modern Art featuring "widely recognized design icons [...]
are the only Walkman-branded products still being produced today, although the "NW-" prefix is no longer used, the model numbers still carry the "NW-" prefix. The current product range as of 2024 are:[72][73] A Series - mid-range players B Series (except Japan) - budget-oriented thumb style music players E Series - entry level players S Series
(Japan) - entry level players W/WS Series - wearable music players WM1 Series - flagship luxurious high-end players (part of Sony's Signature Series of audio products) ZX Series - high-end music players WM1 Series - flagship luxurious high-end players (part of Sony's Signature Series of audio products) ZX Series - high-end music players WM1 Series - flagship luxurious high-end players (part of Sony's Signature Series of audio products) ZX Series - high-end music players WM1 Series - flagship luxurious high-end players (part of Sony's Signature Series of audio products) ZX Series - high-end music players WM1 Series - flagship luxurious high-end music players WM2 Series - flagship luxurious high-end music players (part of Sony's Signature Series of audio products) ZX Series - high-end music players WM1 Series - flagship luxurious high-end music players WM2 Series - flagship luxurious high-end music players (part of Sony's Signature Series of Audio products) ZX Series - high-end music players WM2 Series - flagship luxurious high-end music players (part of Sony's Signature Series of Audio products) ZX Series - high-end music players (part of Sony's Signature Series of Audio products) ZX Series - flagship luxurious high-end music players (part of Sony's Signature Series of Audio products) ZX Series - high-end music players (part of Sony's Signature Series of Audio products) ZX Series - high-end music players (part of Sony's Signature Series of Audio products) ZX Series - high-end music players (part of Sony's Signature Series of Audio products) ZX Series - high-end music players (part of Sony's Signature Series of Audio products) ZX Series - high-end music players (part of Sony's Signature Series of Audio products) ZX Series - high-end music players (part of Sony's Signature Series of Audio products) ZX Series - high-end music players (part of Sony's Signature Series of Audio products) ZX Series - high-end music players (part of Sony's Signature Series of Sony's Signature Series of Sony's Signature Series of Sony's 
Walkman and other audio products. [74] Main article: List of Sony Walkman products Discman List of Sony Walkman products PlayStation Portable Sony Walkman Portable Sony Walkman Products PlayStation Portable P
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website Retrieved from "Article ID: 00025080 / Last Modified: 02/07/2023 IMPORTANT: If model-specific information is required to complete any of the steps in this solution, refer to the operating instructions supplied with the product. If you have an older model that does not connect via USB, the steps that mention USB connection will not apply
For NW-A20/A30/A40/A50/A100/A300/WM1/ZX100/ZX300/ZX500/ZX700 Series, refer to the following article: The Walkman battery cannot be charged. Note: Because each step represents a possible solution to this issue, check the device status after completing each step. Select the type of your Walkman: Devices with a Display Devices without a
Display Devices with a Display 1. Connect the Walkman to a computer or AC power supply, and check the display of the Walkman. The battery indicator is displayed on the screen. The battery to charge completely. Nothing is display on
the Walkman (the screen of the Walkman is black) If the Walkman has not been used for a long time or the battery for about 5-10 minutes before you operate the Walkman is black) If the Walkman has not been used for a long time or the battery for about 5-10 minutes before you operate the Walkman is black) If the Walkman has not been used for a long time or the battery for about 5-10 minutes before you operate the Walkman is black) If the Walkman is black) If the Walkman has not been used for a long time or the battery for about 5-10 minutes before you operate the Walkman has not been used for a long time or the battery for about 5-10 minutes before you operate the Walkman has not been used for a long time or the battery for about 5-10 minutes before you operate the Walkman has not been used for a long time or the battery for about 5-10 minutes before you operate the Walkman has not been used for a long time or the battery for about 5-10 minutes before you operate the Walkman has not been used for a long time or the battery for about 5-10 minutes before you operate the Walkman has not been used for a long time or the battery for a l
using a USB cable If the computer enters a power saving mode while the player is connected via the USB cable, such as the Sleep or Hibernation mode, the battery will not be charged. Instead, the player and the computer securely.
Unplug the cable from both ends and plug it back in. Connect the Walkman using the supplied USB cable. Do not use a USB hub. Connect the Walkman directly. If your computer has more than one USB port, try plugging the USB adapter into a different USB port to make sure there is not a problem with the current USB port. Try charging with
another device to check if there is a problem with your computer. If you are using an AC power adapter into a separate AC wall outlet to make sure there is no problem with the current AC outlet
Connect the Walkman using the supplied cable. Try charging with another device to check if there is a problem with your AC adapter. Notes: Charge the battery outside of this temperature range, the battery indicator may blink, and charging cannot
be performed. The number of times a battery can be recharged before it needs to be replaced is approximately 500 times. This number may vary slightly, depending on the conditions under which you use the player. If you do not intend to use the player for over six months, charge the battery at least once during this time to maintain battery
performance. Reset (Restart) the Walkman If the battery still won't charge and it is replaceable, try a new battery. Go to Parts and Accessories. If the battery isn't replaceable, repair may be required. Go to Parts and Accessories. If the battery isn't replaceable, repair may be required. Go to Parts and Accessories.
The operation lamp (OPR) is lit up. The battery is charging correctly. When charging is complete, the lamp will turn off. The operation lamp is turned off, the battery is either fully charged or is not charging. 2. Check the USB cable or AC power adapter connection. If you are using a USB cable If the computer enters a power adapter connection.
saving mode while the player is connected via the USB cable, such as the Sleep or Hibernation mode, the battery will not be charged. Instead, the player and the computer securely. Unplug the cable from both ends and plug it back in.
Connect the Walkman using the supplied USB cable. Do not use a USB hub. Connect the Walkman directly. If your computer has more than one USB port, try plugging the USB adapter into a different USB port to make sure there is no problem with the current USB port. Try charging with another device to check if there is a problem with your
computer. If you are using an AC power adapter into a working AC wall outlet. Try plugging the AC power adapter into a separate AC wall outlet. Try plugging the AC power adapter into a separate AC wall outlet.
charging with another device to check if there is a problem with your AC adapter. Notes: Charge the battery in an ambient temperature of between 5 °C to 35 °C (41 °F to 95 °F). If you try to charge the battery in an ambient temperature of between 5 °C to 35 °C (41 °F to 95 °F). If you try to charge the battery in an ambient temperature of between 5 °C to 35 °C (41 °F to 95 °F). If you try to charge the battery indicator may blink, and charging cannot be performed. The number of times a battery can be
recharged before it needs to be replaced is approximately 500 times. This number may vary slightly, depending on the conditions under which you use the player for over six months, charge the battery at least once during this time to maintain battery performance. 3. Check the terminals of the Walkman If the
terminals are not connected to each other properly, the Walkman may not be able to charge. Make sure to keep the Walkman terminals clean. For waterproof Walkman model, wet a soft brush such as toothbrush with water and wipe the moisture off, for details check the following video: Reset (Restart) the Walkman If the problem persists even after
you have reset the Walkman, the Walkman or USB cable needs to be inspected and repaired. Go to Product Repair. Article ID: 00083248 / Last Modified: 20/02/2023 IMPORTANT: If model-specific information is required to complete any of the steps in this solution, refer to the operating instructions supplied with the product. If you have an older
model that does not connect via USB, the steps that mention USB connection will not apply. For NW-A20 / A30 / A40 / A50 / A100 / A300 / WM1 / ZX100 / ZX300 / 
status after completing each step. Select the type of your Walkman with a screen Solution for Walkman with a screen Solution for Walkman with a screen I. Connect the Walkman with a screen I. Connect the Walkman with a screen Solution for Walkman with a screen fo
charging correctly. Wait until the indicator changes to FULL for the battery to charge completely. Nothing is display on the Walkman is black) If the Walkman is black) If the Walkman has not been used for a long period of time or the battery is almost depleted, nothing may appear on the screen for a while after charging starts. Charge the battery
for about 5-10 minutes before you operate the Walkman. 2. Check the USB cable or AC power adapter connection. If you are using a USB cable, such as the Sleep or Hibernation mode, the battery will not be charged. Instead, the player will continue to draw
power from the battery, discharging it. Make sure the USB cable is plugged into the player and the computer securely. Unplug the cable from both ends and plug it back in. Connect the Walkman using the supplied USB cable. Do not use a USB hub. Connect the Walkman directly. If your computer has more than one USB port, try plugging the USB cable.
adapter into a different USB port to make sure there is not a problem with the current USB port. Try charging with another device to check if there is a problem with your computer. If you are using an AC power adapter is securely connected and plugged into a working AC wall outlet. Try plugging the
AC power adapter into a separate AC wall outlet to make sure there is not a problem with the current AC outlet. Connect the Walkman using the supplied cable. Try charging with another device to check if there is a problem with your AC adapter. Notes: Charge the battery in an ambient temperature of between 5 °C to 35 °C (41 °F to 95 °F). If you try
to charge the battery outside of this temperature range, the battery indicator may blink, and charging cannot be performed. The number of times a battery can be recharged before it needs to be replaced is approximately 500 times. This number may vary slightly, depending on the conditions under which you use the player. If you do not intend to use
the player for over six months, charge the battery at least once during this time to maintain battery performance. 3. Reset (Restart) the Walkman For details, refer to: How to troubleshoot a Walkman or USB cable needs to be
inspected and repaired. Solution for Walkman without a screen 1. Connect the Walkman to a computer or AC power supply, and check the lamp of the Walkman. The operation lamp is turned off. If the lamp is turned off, the battery
is either fully charged or is not charging. 2. Check the USB cable or AC power adapter connection. If you are using a USB cable, such as the Sleep or Hibernation mode, the battery will not be charged. Instead, the player will continue to draw power from the
battery, discharging it. Make sure the USB cable is plugged into the player and the computer securely. Unplug the cable from both ends and plug it back in. Connect the Walkman directly. If your computer has more than one USB port, try plugging the USB adapter into a
different USB port to make sure there is not a problem with the current USB port. Try charging with another device to check if there is a problem with your computer. If you are using an AC power adapter is securely connected and plugged into a working AC wall outlet. Try plugging the AC power
adapter into a separate AC wall outlet to make sure there is not a problem with the current AC outlet. Connect the Walkman using the supplied cable. Try charge the battery in an ambient temperature of between 5 °C to 35 °C (41 °F to 95 °F). If you try to charge
the battery outside of this temperature range, the battery indicator may blink, and charging cannot be performed. The number of times a battery can be recharged before it needs to be replaced is approximately 500 times. This number may vary slightly, depending on the conditions under which you use the player. If you do not intend to use the player
for over six months, charge the battery at least once during this time to maintain battery performance. 3. Check the terminals are not connected to each other properly, the Walkman may not be able to charge. Please make sure to keep the Walkman terminals clean. For waterproof Walkman model, wet a soft brush
such as toothbrush with water and wipe the moisture off, for details check the following video: Tip: Learn how to troubleshoot a Walkman For details, refer to: How to troubleshoot a Walkman player that does not turn on or function properly. If the problem persists even after
you have reset the Walkman, the Walkman or USB cable needs to be inspected and repaired. Page 2 Article ID: 00237638 / Last Modified: 26/01/2023 IMPORTANT: This article applies only to specific products and/or operating systems. Check the
following: Use the USB Type-C cable supplied with the Walkman player. If you use another cable, charging may take a long time, or may not fully charge the player. Note: The average charging specifications, refer to the Help Guide for your model. Charge the
Walkman battery at ambient temperature between 5 °C 5 °C and 35 °C (41 ºF to 95 ºF). Note: When the inner temperature in the player is high, the player at a moderate temperature to prevent temperature rise. When the ambient temperature
exceeds the recommended range, (a temperature abnormality icon) appears on the status bar and charging is forcibly terminated. When the Battery Care function is turned on, the maximum charging capacity is limited, and the battery will not fully charge. This is not a malfunction
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