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Customer service sample resume template

Have you ever been told that you have a sixth sense for other people's emotions? Do you have superb communication skills? Do you love solving interesting problems? If you answered yes to any of these questions, you could have what it takes to work in customer service. In the modern era, the need for strong customer service employees is higher than ever. The internet is helping brands reach global audiences and users, making the 24/7, "always-on" marketplace a reality. In addition, customer's voices are amplified across platforms in the modern era, making the success of a business depend heavily on customer satisfaction. A strong customer service team is key to building the foundation of a successful company, and recruiters are on the hunt for customer service representatives, managers, and supervisors who are adept at solving customer issues and who can represent and uphold the company's brand. Experts project that the employment of customer service employees will grow a staggering 10% through 2024 - faster than the average for any other field of expertise. But as the field grows, so does the amount of competition. If you want to work in customer service, it's important to ensure that your resume will stand out from the crowd. What should a customer service resume in 2023 look like? Below, we'll go over 5 successful customer service resume templates that you can download and use. We'll also go over some of the most important skills that hiring managers look out for, and some other useful tips to keep in mind as you write your customer service resume.