l'm not a robot



How many days are left on the warranty for an iPhone, iPad, Macbook or Apple watch? Are those original Apple ... Check full information of AT&T USA device via our free IMEI number to check its status in the GSMA ... Check the status of T-Mobile USA device via our blacklist checker. Make sure the IMEI number of mobile phone is ... Free IMEI number converter. If you want to know what is your MEID number in decimal (DEC) or hexadecimal (HEX) ... Does your iPhone have an active Find my iPhone blockade? What is the status of the iCloud on your iPhone? Can you ... Check iPhone carrier and country. Is your iPhone network locked or unlocked? Every sim card is accepted? Locked or ... For iPhone please enter IMEI ... Is it an original Apple product? How much warranty is left for an iPhone? Determine the date of production for ... Free MacBook icloud check by serial number. Check if your MacBook, iMac or AirPods have FMI blockade active. Check ... Does your iPhone have an active Find my iPhone blockade? What is the status of the iCloud on your iPhone have an active Find my iPhone blockade? What is the status of the iCloud on your iPhone have an active Find my iPhone have any unpaid bills? Is a Sprint device blacklisted, lost or stolen? FED policy, financial ... Are you buying a used device from an American market? Check if the device is blacklisted, lost or stolen. Enter ... Does the phone blacklisted? FED policy status ... Use this AT&T IMEI checker to check whether your iPhone 4, 4S, 3GS, 5, 5S, 6S, Plus, 6S, 6S Plus, 6S Plus, 6S, 6S Plus, 6S, 6S Plus, 6S Plus, 6S, 6S Plus, 6S, 6S Plus, 6S P 7 Plus, 8, 8 Plus, X, XS, XS MAX, 11, 12, 13 or iPhone 14 is locked to AT&T carrier and the Simlock Status of the device. This IMEI checker can check your device here. The IMEI code is a 15 digit number that's unique for every device. There are many ways to find the IMEI of your device, you can dial \*#06# from your dial pad, go to Settings -> General -> About or use another way to find the IMEI number. C38SD7XXXXX Part Description: iPhone 7 Plus Product Version: 15 Initial Activation Policy ID: 23 Initial Activation Policy ID Description: US AT&T Puerto Rico and US Virgin Islands Applied Activation Policy ID: 23 Next Tether Policy ID: 23 Next Tether Policy ID: 23 Next Tether Policy Description: US AT&T Puerto Rico and US Virgin Islands First Unbrick Date: 22/11/16 Find My iPhone: On Block status: Clean Unlocked: false The professional IMEI check service will give you a 100% correct result. You can verify if your device is locked, reposted as lost or you want to check the original carrier. If you own a locked, reposted as lost or you want to check the original carrier. After that, you will need to activate your device with non-AT&T SIM card and you can use it with all other carriers in the US and outside the US. After you order an AT&T IMEI Check service, please contact us. Samsung Galaxy A15 & A15 5G FRP Removal Service - Remove Google/SCloud Lock Instantly Unlock Sprint Galaxy S21 Ultra 5G, S21 Plus 5G & S21 5G Instantly Via USB Unlock Sprint Galaxy A16 & A16 5G FRP Removal Service - Remove Google/SCloud Lock Instantly Via USB Unlock Sprint Galaxy A16 & A16 5G FRP Removal Service - Remove Google Lock Instantly Via USB Unlock Sprint Galaxy A16 & A16 5G FRP Removal Service - Remove Google/SCloud Lock Instantly Via USB Unlock Sprint Galaxy A16 & A16 5G FRP Removal Service - Remove Google/SCloud Lock Instantly Via USB Unlock Sprint Galaxy A16 & A16 5G FRP Removal Service - Remove Google/SCloud Lock Instantly Via USB Unlock Sprint Galaxy A16 & A16 5G FRP Removal Service - Remove Google/SCloud Lock Instantly Via USB Unlock Sprint Galaxy A16 & A16 5G FRP Removal Service - Remove Google/SCloud Lock Instantly Via USB Unlock Sprint Galaxy A16 & A16 5G FRP Removal Service - Remove Google/SCloud Lock Instantly Via USB Unlock Sprint Galaxy A16 & A16 5G FRP Removal Service - Remove Google/SCloud Lock Instantly Via USB Unlock Sprint Galaxy A16 & A16 5G FRP Removal Service - Remove Google/SCloud Lock Instantly Via USB Unlock Sprint Galaxy A16 & A16 5G FRP Removal Service - Remove Google/SCloud Lock Instantly Via USB Unlock Sprint Galaxy A16 & A16 5G FRP Removal Service - Remove Google/SCloud Lock Instantly Via USB Unlock Sprint Galaxy A16 & A16 5G FRP Removal Service - Remove Google/SCloud Lock Instantly Via USB Unlock Sprint Galaxy A16 & A16 5G FRP Removal Service - Remove Google/SCloud Lock Instantly Via USB Unlock Sprint Galaxy A16 & A16 5G FRP Removal Service - Remove Google/SCloud Lock Instantly Via USB Unlock Sprint Galaxy A16 & A16 5G FRP Removal Service - Remove Google/SCloud Lock Instantly Via USB Unlock Sprint Galaxy A16 & A16 5G FRP Removal Service - Remove Google/SCloud Lock Instantly Nia USB UNLOCK Sprint Galaxy A16 & A16 5G FRP Removal Service - Remove Google/SCloud Lock Instantly Nia USB UNLOCK Sprint Galaxy A16 & A16 5G FRP Remove Google/SCloud Lock Instantly Nia USB UNLOCK Sprint Galaxy A16 & A16 5G FRP R Removal Service - Remove Google Lock Instantly Samsung Galaxy Note10, Note10+, SG & Note10 Lite FRP Removal Service [INSTANT] Samsung Galaxy A36 FRP Removal Service Samsung Galaxy A36 FRP Removal Service [INSTANT] Samsung Galaxy A36 FRP Removal Service [INSTANT] Samsung Galaxy A36 FRP Removal Service Samsung Galaxy A36 FRP Removal Service [INSTANT] Samsung Galaxy A36 S25/S25+/S25 Ultra FRP Removal Service [Permanent] Xiaomi FRP Removal Service for ANY Model [Instant via USB] Samsung Galaxy Tab A9/A9+ FRP Removal Service [INSTANT] Page content loaded Jan 13, 2021 1:08 PM in response to Vovan123 Click on the link to read the article on "How to unlock your iPhone for use with a different carrier" - -Only some carriers offer the ability to unlock iPhone for use on any carrier. Follow the instructions in this article to unlock your iPhone. Jan 14, 2021 10:45 AM in response to Limnos maybe you misunderstood me. my phone is locked under the operator. after paying for several checks, it was not specified which carrier was blocked. SICKW.COM IMEI Check US GSM / VZW N61 / N56 Service Policy as I was explained this inscription appears when the phone is changed to a replacement under warranty. now I can't find out which carrier the phone is locked to and I can't solve this problem. Jan 14, 2021 12:10 PM in response to Vovan123 No I didn't misunderstand. Kilted Tim provided an answer but if you had gone to Settings etc. you would have seen Verizon. I just did this on my phone and it showed the carrier it used to be locked to. Jan 14, 2021 10:50 AM in response to Vovan123 Settings > General > About > Carrier iPhone Hello, i've bought an iPhone 13 PRO at Best Buy, i understand such device is subject to the US Reseller Flex Policy. I have a T Mobile SIM, that seems accepted for activate using the local INDIAN carrier it fails to activate with a "SIM Not Valid" message. From the US Reseller Flex Policy, as i activated it with a T Mobile SIM, i contact T Mobile for unlocking, They were unlocked". Still, my INDIAN carrier SIM does not work. Any clues? Posted on Jan 18, 2022 9:33 AM Reply Posted on Jan 18, 2022 9:48 AM Follow the instructions here: it still doesn't work, call AppleCare. They can tell you whether it's actually unlocked or not. If it is, then Apple should be able to help you. If it is not, you will have to work it out with T-Mobile. The ONLY source for unlocked iPhones in the US is directly from Apple. Sim locked I bought an iPhone 13 Pro from T-Mobile they said because I did not activate my US Sim on it that's why that I should contact apple 256 1 Device with an incorrect activation policy, it's locked on US GSM and can't use with international sims, for example now I'm traveling in Georgia, Europe and it doesn't works with Georgian GSM sim cards, when I looked out in Google and forums they said that Apple should help us because phone isn't locked on any carrier its with incorrect activation policy by Apple, its Verizon can not legally lock phones, so I want to contact with a Level 2 Support Technician or a Senior Level Advisor who can help me because it's refurbished phone and it is with incorrect activation policy when I'm checking imei it says "US GSM & Verizon iphone 6/6 Plus Service Policy" it works outside US, Phone imei: please help ASAP [Personal Information Edited by Moderator] 312 1 IPhone 6s Plus locked to US only. From research I understand this is an old problem. But no one has given a definitive answer yet. Bought an iPhone 6s Plus from a reseller that claimed it was unlocked for international use. It is the initial activation, the last activation and the next activation policy. I used it for 10 days on a prepay T-Mobile sim and after returning to Fiji it will not accept my Fiji Vodafone sim as valid. Also ... this phone looks to be an Apple warranty replacement. Many articles I've read say this is an Apple warranty replacement. I tried an unlocker service and they said the EMEI is not in any database. The Apple support person I talked with had no clue what I was talking about. This is my first iPhone...wanted to try one out before laying out the cash for a newer one. Man...this sucks. Does Apple really lock what should be an international iPhone to the US? Unbelievable. Workarounds, anyone? - Jan 749 2 Page content loaded Jan 18, 2022 9:48 AM in response to ferozkhan786 Follow the instructions here: it still doesn't work, call AppleCare. They can tell you whether it's actually unlocked or not. If it is, then Apple should be able to help you. If it is not, you will have to work it out with T-Mobile. The ONLY source for unlocked iPhones in the US is directly from Apple. Jan 18, 2022 9:51 AM in response to ferozkhan786 From what I understand, even if you can get a flex policy phone outside of the US. I remember reading this before here on the forum, but I cannot be used as an unlocked, it cannot be used as an unlocked phone outside of the US. I remember reading this before here on the forum, but I cannot be used as an unlocked phone outside of the US. I remember reading this before here on the forum, but I cannot be used as an unlocked phone outside of the US. I remember reading this before here on the forum, but I cannot be used as an unlocked phone outside of the US. I remember reading this before here on the forum of the US is directly from the transformer of the US. I remember reading this before here on the forum of the US is directly from the transformer of the US is directly from the transformer of the US. I remember reading this before here on the forum of the US is directly from the transformer of the transformer why you are experiencing the problem with the activation outside of the US. Jan 18, 2022 9:59 AM in response to ChrisJ4203 I ALREADY PAID OFF TOTAL AMOUNT HOW CAN YOU EXPECT IT WILL WORKS ONLY FIRST ACTIVATED CARRIER & IN MY CASE CARRIER ALSO SAYING THEY WERE UNLOCKED & MENTIONED THE UNLOCKED DATE ALSOI CALLED APPLE CARE MANY TIMES IT WAS MY TIME WASTE THEY DID NOTHINGWHAT NEED TO DO T MOBILE SAYING FROM THEY END UNLOCKED ALREADYTHEN WHO WILL FIX THIS ISSUE WHOME I NEED TO CONTACT Jan 18, 2022 10:45 AM in response to ChrisJ4203 Yelling at me with your Caps Lock on is not going to make things work faster, better, or even at all. The fact you paid off the total amount does not matter. You made the error of purchasing a phong at Best Buy believing it is an unlocked device you could use outside the US. It isn't. As KiltedTim stated earlier, only Apple sells unlocked phones in the US. That is not Apple's fault and Apple does not unlock phones. I still don't believe there is a fix based on my understanding of the Flex policy. Even if the phone is unlocked from the carrier in the US, it cannot be used outside of the US. Jan 18, 2022 11:20 AM in response to ferozkhan786 kerote: I ATTACHED CARRIER UNLOCKED PROOFA: A screenshot of a chat session with a support drone from the carrier does not constitute "proof". B: Even if it did, it's not relevant here. What did Apple tell you about the lock status of the phone when you spoke to them? Jan 18, 2022 9:39 AM in response to ferozkhan786 If you activated it with a US T-Mobile SIM, the phone is now locked to T-Mobile. They are the only ones who can unlock it. Jan 18, 2022 10:02 AM in response to ferozkhan786 Please READ my response to ferozkhan786 wrote: I ATTACHED CARRIER UNLOCKED PROOFAgain, attaching something here is not going to change things. Apple cannot help you. This thread has been closed by the system or the community for additional answers. HOW TO UNLOCK US RESELLER ACTIVATION POLICY Page content loaded Oct 17, 2013 3:12 PM in response to deggie Yes, seller did it: Request number: 3543231Thank you for contacting AT&T Customer Care about unlocking your AT&T Mobile device. We have reviewed your request and confirmed that the device may be unlocked. Please allow 24 hours upon receipt of this notification to complete the unlock process. To complete t and verify that you have Internet connectivity.2. Ensure a SIM card is inserted into your iPhone.3. Connect your iPhone using iTunes. For information on backup and restore, please visit . After restoring, your iPhone will be unlocked. Additional information on unlocking can be found at questions regarding AT&T Mobile devices, please visit the Phone/Device Learning Center. Thank you for your business. For other questions about our AT&T wireless service or other Mobile devices, please visit att.com.Sincerely, AT&T Customer Care Team DO NOT REPLY TO THIS MESSAGE All replies are automatically deleted. Oct 17, 2013 3:21 PM in response to Ast95 Have you answered the question "who is your local carrier " Oct 17, 2013 2:59 PM in response to deggie Yes I installed iTunes and made full restoration couple of times and even upgraded it for newest OS release. Nothing helps. With ATT SIM it works ok (except there no such network here), with my local carrier SIM it locked. Oct 17, 2013 3:01 PM in response to Ast95 And when you get the message I posted above?Call AppleCare, tell them you just want to know the cell carrier your iPhone is locked with, and give them the model and serial number of your phone. Where did you get this phone. And why all the Blacklists? Oct 17, 2013 3:09 PM in response to Ast95 Without that message it is probably still locked. I noticed that the letter you provided only confirms the phone can be unlocked. In oticed that the letter you provided only confirms the phone can be unlocked. phone is most likely still locked, contact Att on the phone, ask for supervisor and talk to them. It actually happens sometimes, especially if the phone was replaced at some time. Feb 21, 2017 3:29 PM in response to Ast95 I tried to unlock mine and the unlock mine a phone does not support the sim. i have no idea what this is and how this works please help Dear customer, Your unlock code for your mobile phone & iPad Full GSX Manual Check [1-12 Hours] Here is your unlock code : Serial Number: F2LQPMLHGRXC Initial Activation Policy ID: 4000 MEID: Activation Policy Description: US Reseller Flex Policy IMEI: 353302073069125 Applied Activation Policy Description: US Reseller Flex Policy ID: 2303 Part Description: US Reseller Flex Policy ID: Policy Bluetooth MAC Address: First Unbrick Date: 08/05/16 Last Unbricked: Unlocked: true Feb 21, 2017 4:27 PM in response to ugurcevik Your phone except for the carrier it is locked to currently. Whatever they have done is not being accepted by Apple's activation servers. Feb 21, 2017 11:03 PM in response to LACAllen oh well i have tried to unlock it from att but they don't want to accept it. My phone is stuck at the activation thing with the setups and stuff. The phone meant about a year ago and possibly now, that policy is unlocked for activation only with Verizon or ATT. Which means that in order to unlock you have to activate phone first with one of them using their active sim will do. People usually prefer to do that with ATT, Easier to get sim and easier to process unlock. Feb 23, 2017 5:28 AM in response to from south Well in my case i am in a different country I bought to phone from a different country i do not have the sim and i already paid way more than i should have on random stuff that don't work on top of all that i don't have a phone IS THERE ANYWAY I CAN MAKE THIS PHONE OPERATIONAL????? Feb 23, 2017 11:42 AM in response to uqurcevik It does not matter what country you are in. You need to put in (and possibly even restore with) sim card of the company phone is locked to currently and then contact company to unlock it. To find out what company that is call Apple, but pretty sure it would be att. Once again information may be outdated and I have heard someone from other country to perform it with success about a year ago. Since it is your phone you are the only one who can do that so it is useless only until you make it useful. Rely on my advice at your own risk, cause I give it to the best of my knowledge, but it is not absolute. Oct 17, 2013 2:55 PM in response to Ast95 Not sure where your located, but see for yourself if your cell phone provider is a supported carrier Oct 17, 2013 2:56 PM in response to Ast95 Did you connect your iPhone to your computer and Restore it as a NEW iPhone in iTunes. Then you would get the message "Congratulations, your iPhone is now unlocked." Here is explanation about Apple Devices Carrier Identification examples and guidelines. Please follow the table below, there are some examples and guidelines. Please follow the table below, there are some examples and guidelines. Please follow the table below, there are some examples and guidelines. Please follow the table below, there are some examples and guidelines. Please follow the table below, there are some examples and guidelines. Please follow the table below, there are some examples and guidelines. Please follow the table below, there are some examples and guidelines. Please follow the table below, there are some examples and guidelines. Please follow the table below, there are some examples and guidelines. Please follow the table below, there are some examples and guidelines. Please follow the table below, there are some examples and guidelines. Please follow the table below, there are some examples and guidelines. Please follow the table below, there are some examples and guidelines. Please follow the table below, there are some examples and guidelines. Please follow the table below, there are some examples and guidelines. Please follow the table below, there are some examples and guidelines. Please follow the table below, there are some examples and guidelines. Please follow the table below, services located at IMEI Information / Carrier Checker. Example GSX Report Status Target Unlockable Carrier Description : IPHONE 6, MM, 128GB, GOLDIMEI : 354407066583492 Serial Number : DNPNG83JG5MMProduct IOS Version : 11.0.3ICCID : 89813000202173547520Mac Address : 34A395CFEA4BEstimated Purchase Date : 10/04/14 Registeration Date : 10/04/14 Warranty Status : Out Of Warranty Coverage) Warranty Days Remaining : Not Available First Unbrick Date : 10/04/14 Last Tether: 23 US AT&T Activation PolicyUnlocked: FALSEUnlock Date: Not AvailableFMiP Status: OFF Locked Next Tether: 23 US AT&T Activation Policy Description: IPHONE 6S,NB30,32GB,GRAYIMEI: 356648080253749Serial Number: FFNTPHLBHFLRProduct IOS Version: 10.3.2ICCID: 89430300001637177435Mac Address: B49CDF58672AEstimated Purchase Date : 06/19/17Registeration Date : 06/19/1 PolicyApplied Activation : 2312 Austria T-Mobile Unlocked PolicyUnlocked PolicyUnlocked PolicyUnlocked : TRUEUnlock Date : 06/19/17FMiP Status : ON Unlocked PolicyUnlocked PolicyUnlocked PolicyUnlocked PolicyUnlocked PolicyUnlocked : TRUEUnlock Date : 06/19/17FMiP Status : ON Unlocked PolicyUnlocked Polic IOS Version : 11.1ICCID : 89302720415960252990Mac Address : DC9B9C3D7E56Estimated Purchase Date : 05/07/14Registeration Date : 05/07 ROGERS COMMUNICATIONS CANADA INCInitial Activation : 2097 Canada Rogers Fido Flex PolicyApplied Activation : 24 Canada Rogers.Next Tether : 24 Canada Rogers Fido Flex PolicyApplied Activation : 24 Canada Rogers.Next Tether : 24 Canada Rogers Description : IPHONE 6, MM-TD, 64 GB, GRAYIMEI : ON Locked Next Tether : 24 Canada Rogers.Next Teth 359257062098622Serial Number : DNPPFAX0G5MRProduct IOS Version : 10.3.2ICCID : 89011201000182355188Mac Address : 10417F63C9DFEstimated Purchase Date : 05/01/15Registeration Date : 05/01/15Re Not AvailablePurchase Country : United StatesSold to name : SPRINT PURCH AGENCY NEXTEL SYS CORPInitial Activation : 2174 US Sprint/MVNO Locked PolicyApplied Activation : 2174 US Sprint/MVNO Locked PolicyNext Tether : 2174 US Sprint/MVNO Locked PolicyApplied Activation : 2174 US Sprint/MVNO Locked PolicyNext Tether : 2174 US Sprint/MVNO Locked PolicyNex Tether: 2174 US Sprint/MVNO Locked Policy Description : IPHONE 6 PLUS, MM, GOLD 16GBIMEI : 354451067234218Serial Number : FK2PN7SQG5QHProduct IOS Version : 11.0.3ICCID : 8966001509181203178Mac Address : B844D92CF920Estimated Purchase Date : 01/09/16Registeration Date : 01/09/16Registeration Date : 01/09/16Warranty Status : Out Of Warranty (No Coverage)Warranty Days Remaining : Not AvailableFirst Unbrick Date : 01/09/16Last Unbrick Date : Not AvailablePurchase Country : United StatesInitial Activation : 2303 Multi-Mode UnlockNext Tether : 2303 Multi-09/14/17FMiP Status : OFF Unlocked Next Tether: 2303 Multi-Mode Unlock Description : 12/05/14Registeration Date : 12/04/14Warranty Status : Out Of Warranty (No Coverage)Warranty Days Remaining : Not AvailableFirst Unbrick Date : 10/14/16Purchase Country : Japan Initial Activation : 2079 Japan KDDI iPhone 5/5S/5C PolicyUnlocked : FALSEUnlock Date : Not Available FMiP Status : OFF Locked Next Tether: 2079 Japan KDDI iPhone 5/5S/5C Policy iPhone Hello, I purchased an iPhone in the US in 2020 at a Microcenter store, and I had been using it normally. I moved recently to Europe. When in Europe, I discovered that my device had the Reseller Flex Policy. Worse news: The device is locked by T-MOBILE, despite that I never used this carrier. I guess that in the store they inserted a T-MOBILE SIM at some point. T-MOBILE lags and never releases the lock.Now I am stuck with a device I can't use.I was NEVER informed about this lock. Actually, the item is advertised as "UNLOCKED"What can I do????? iPhone 8, iOS 15 Posted on Jul 15, 2022 9:07 AM Reply Posted on Jul 15, 2022 9:45 AM Flex Policy phones need to be activated with a US carrier. They are not locked to one until activated it with T-Mobile. AT&T, Verizon etc... However, they will not activate on foreign carriers. Unless you activated it with T-Mobile it should not be specifically locked to them. How do you know it's locked to T-Mobile?Did you insert a T-Mobile sim at any point during setup?Once activated, they should be unlocked for use with any carrier they were activated with. Once unlocked for use with any carrier they were activated with. unlocked by the carrier. Link-> How to unlock your iPhone for use with a different carrier, then its technically not locked to anybody yet. But will not be able to be activated with a foreign carrier, fulfill their unlocking requirements, then have it unlocked by that US carrier before you can use it with a foreign one. There's nothing else you can do. Page content loaded Jul 15, 2022 9:45 AM in response to user 493 Flex Policy phones need to be activated with any carrier. domestic carrier such as T-Mobile. AT&T, Verizon etc... However, they will not activate on foreign carriers. Unless you activated it with T-Mobile?Did you insert a T-Mobile sim at any point during setup?Once activated, they can be unlocked only by the carrier they were activated with. Once unlocked for use with any carrier domestic or foreign. The Flex Policy ends once they have been unlocked to anybody yet. But will not be able to be activated with a foreign carrier. In other words, you need to activate the phone with a US carrier before you can use it with a foreign one. There's nothing else you can do. Jul 15, 2022 11:54 AM in response to user 493 Yep. You would be hosed. Sell it to someone in the US who can use it to recoup some of your losses. Jul 15, 2022 9:22 AM in response to user 493 Unfortunately, you will need to follow T-Mobile's unlocked, it cannot be used outside the US. You can ask T-Mobile in the US about it. In the US, only Apple sells unlocked phones. A Flex phone is advertised as unlocked, but it locks to the first carrier you activate it with. Jul 15, 2022 9:55 AM in response to user 493 The ONLY source in the US only. and will lock to the first carrier it is used with". If it is locked to T-Mobile, and you used it in the US, then you must have used it with T-Mobile. Fortunately, T-Mobile has a liberal unlocking policy. Check it out on their website. Jul 15, 2022 10:08 AM in response to Phil0124 I opened a ticket with Apple and they told me T-MOBILE has the carrier lock. NEVER inserted a T-Mobile SIM card. I infer (although I cannot prove) that the store activated the phone with a T-Mobile SIM card for some reason, and the they did a factory reset. I also infer (although I cannot prove) that the phone has a special lock so that I can only use it with US carriers, and for that reason I did not realize about the lock until I moved to Europe. Jul 15, 2022 10:10 AM in response to Lawrence Finch I realize now that the stores mean "unlock for domestic use", but I was never informed about that. I requested the unlock to T-Mobile I have no way to verify either... Jul 15, 2022 10:35 AM in response to user 493 If it is not active on their system. Mint will not be able to see the device to unlock it. That's why they tell you they don't have a lock on it. You would have to come back to the US, re-activate it on Mint Mobile, and keep it active on Mint Mobile for at least 12 months before they would agree to unlock it. Jul 15, 2022 11:47 AM in response to user 493 Mint Mobile uses T-Mobile's network, which may be why they have it listed as T-Mobile. You can find their unlock policy here. Jul 15, 2022 10:10 AM in response to user 493 What carrier did you use it with in the US? Jul 15, 2022 10:11 AM in response to user 493 Go to Settings/General/About and see what it says for Carrier Lock. Jul 15, 2022 10:25 AM in response to user 493 Mint is a NVMO (reseller) that operates on the T-Mobile network. You can contact them and ask them to unlock the phone. Once unlocked the US flex policy lock will be removed also. Jul 15, 2022 10:34 AM in response to user 493 Ask to be escalated to a higher level of tech support. This thread has been closed by the system or the community for additional answers. Unlock iPhone with Reseller Flex Policy I turned to the intermediary and that's what they told me! Hi sir, we spent day's trying to figure out what is the issue with this IMEI not been support by AT&T and it was sold by AT&T. The problem is between Apple hand. Next Activation Policy ID: 23 CSN/CSN2/EIDWhen properly identified, Apple will tell you that you have "a device with an incorrect activation policy" (which takes 30 minutes to 24 hours for engineers to correct). Sometimes the iPhone needs to be restored after Apple makes the change to the activation policy for the phone, before it will work or be able get it unlocked. Most people who have run into this issue get stuck in a loop where Apple tells them their iPhone is locked to AT&T or Verizon. (The SIM Free iPhone "appears" to be locked "internationally" when in reality it is an Apple server setting that essentially acts like an international lock. It can require quite a bit of patience to be nice and persistent with Apple Customer Care Service, and repeated calls/visits to find someone who is open to the idea, since it is an obscure problem relative to the number of total Apple customers, but a large problem for those in need of international phone use.353070090966702 "Activation Policy ID: 23 IMEI 2: Last Applied Activation Policy: US AT& T Activation Policy ID: 23 Serial Number: F17WC8AZHG7F Initial Activation Policy: US AT& T Activation Policy: US AT& T Activation Policy ID: 23 IMEI 2: Last Applied Activation Policy ID: 23 Policy: US AT& T Activation Policy MEID: Next Activation Policy ID: 23 CSN/CSN2/EID: Next Activation Policy: US AT& T Activation Date: 04/24/18 Wi-Fi Mac Address: 40831D4725C1 Last Activation Date: 03/24/19 Software Build: 16D57 Unlock Date: 04/24/18 Wi-Fi Mac Address: 40831D4725C1 Last Activation Date: 03/24/19 Software Build: 16D57 Unlock Date: 04/24/18 Wi-Fi Mac Address: 40831D4725C1 Last Activation Date: 04/24/18 Wi-Fi Mac Address: 40831D4725C1 Last Activation Date: 03/24/19 Software Build: 16D57 Unlock Date: 03/24/19 Software Build: 16D57 Unlock Date: 04/24/18 Wi-Fi Mac Address: 40831D4725C1 Last Activation Date: 03/24/19 Software Build: 16D57 Unlock Bate: 03/24/19 Software Bate: 03/24/19 Carrier: Unlocked: false ICCID: Unbricked: Carrier 2: ICCID 2: " " Coverage Details Product Sold By: AT& T MOBILITY LLC Coverage Status: Out Of Warranty (No Coverage Status: Out Of Warranty (No Coverage Details Product Sold By: AT& T MOBILITY LLC Coverage Status: Out Of Warranty (No Coverage Status: Out Of purchased your AT&T Business device more than 60 days ago. It isn't active on another AT&T account Device paid in full: You paid for your device in full at purchase or paid it off through an installment plan. Your installment plan. Your device in full at purchase or paid it off through an installment plan. involved in fraud. Device must be permitted to be unlocked by controlling company. Device must have a completed contract or term agreement (if applicable). Account to make a payment. Good to know: You must wait for 30 days to unlock a device that was on a two-vear contract and was upgraded early. FYI: Don't have an AT&T Business account? You can still unlock an AT&T Business customer, sign in to your myAT&T account overview and look for your individual device. If your device is unlocked, it will say Device unlocked under the device's wireless number. Have an iPhone? You can check in your settings, then select General and About. Scroll to Carrier Lock. If it says: If you checked your device's unlock status and it's locked, or you can't determine its status, you can submit an unlock request. Just enter your info and follow all the prompts Submit unlock request When buying an iPhone online, it is best to double-check all possible information about the device beforehand. IMEI number carrier check is the best service you can trust as it provides answers to all questions you have - remotely, safely, quickly. Learn what carrier lock means, how it can affect your iPhone, and your steps to check carrier by IMEI number. What is Carrier Lock? In case you wonder, 'What means carrier lock?' We have to explain it. Some mobile operators lock their customers by iPhone IMEI number, a unique identifier, to make them 'forever' users. Why are phones locked to carriers? A mobile carrier lock?' We have to explain it. networks rather than the original one. AT&T. Sprint, T-Mobile, and many other carriers are known not to allow their clients to switch out SIM card into the device, there will be no signal. The same thing happens to handsets locked to other mobile networks, IMEI carrier unlock check is a service designed to help Apple users enjoy all iOS features anywhere they go. 'What if I buy a carrier locked iPhone?' you might ask. If IMEI check for carrier shows 'Locked' for your device, it means that you have to stay with one mobile network unless you can unlock from it. Not every mobile operator is happy to let their clients go, and some ask to pay for this service. These are more problems you could face: There could be issues with the account used with the particular network; The mobile network a smartphone is locked to might be unavailable in your region or country; An operator might refuse to unlock an iPhone for you. Anyways, IMEI carrier lock check is an essential service that is very handy to users who hesitate whether to buy a phone or not. A unique identifier is quick to locate. Dial \*#06# to have the iOS device display your IMEI or find it in the Settings app (General - About section). IMEI Carrier Lock Check Now you can type in that 15-digit identifier into the 'Enter IMEI number' field. It's simple! Then press 'Check' and wait for the server to impress you with facts: The 'Country' names the country of origin of your device. Run this remote IMEI check for carrier to get facts about your iPhone. It is best to know the essential details before deciding, right? IMELorg proposal to check online IMEI for the most popular device ever made!